



Wine and the Wood Limited

eGift Card Terms and Conditions

1. These terms and conditions apply to your purchase and use of physical and digital Wine and the Wood eGift cards.
2. These eGift card terms apply to Wine and the Wood eGift cards, which are purchased via Square UK: <https://squareup.com/gb/en/eGift-cards>
3. Wine and the Wood reserves the right to update and change the terms and conditions of our eGift cards at any time. This does not affect your legal rights. By purchasing or using your Wine and the Wood eGift card, you accept these terms and conditions. The most up to date terms will be posted on our website. It is your responsibility to check these terms from time to time. Wine and the Wood eGift cards remain the property of Wine and the Wood, which maintains the right to cancel the card in its sole discretion, in situations where it is deemed necessary to do so (such as to comply with applicable laws or as a result of circumstances beyond its control).
4. The value of your Wine and the Wood eGift card can be redeemed online at www.wineandthewood.co.uk
5. The eGift card balance cannot be exchanged for cash or redeemed against the purchase of another card.
6. The maximum amount that an individual Wine and the Wood eGift card can hold is £200.00. For eGift cards purchased online, Wine and the Wood will provide you with specific denominations to choose from.
7. Your Wine and the Wood eGift card is valid for a period of 12 months from the date of activation, following which they expire automatically. An eGift card cannot be used after the expiry date and any remaining balance will be re-moved and the card will become invalid and no longer available for use. We have no obligation to remind or inform you of an eGift card's expiry and it is your sole responsibility to ensure that any balance is used in full prior to expiry.
8. eGift Cards may be used to pay for the whole or any part of any purchase or online order.
9. Only one eGift card may be used per online order. To transfer the balances from multiple eGift cards onto a single eGift card, please contact our Customer Service team at: info@wineandthewood.com
10. You are solely responsible for the safe keeping and security of your eGift card. In the event that your Wine and the Wood eGift card is lost or stolen, Wine and the Wood is unable to replace or reimburse the remaining balance on a card. Wine and the Wood cannot be held responsible for the any balance lost on a Wine and the Wood eGift card as a result of theft or fraud.
11. Should your Wine and the Wood eGift card become damaged, Wine and the Wood will be able to replace the card providing you still have the card in your possession and the necessary details can be obtained.
12. If you return a product originally purchased with an eGift card, any refund due to you will be refunded to the eGift card used or to a new eGift card where the original eGift card cannot be located.

13. If a refund is made for any purchase using a Wine and the Wood eGift card and another method of payment, then any refund amount owing will be credited to the Wine and the Wood eGift card in the first instance.
14. If the total to be refunded is more than originally paid by Wine and the Wood eGift card, then any remaining refund balance will be refunded to the other method of payment used by you (i.e. debit/credit card or cash).
15. Personal data relating to your purchase or use of an eGift card will be used in accordance with current applicable data protection legislation and our privacy policy which can be found at: www.wineandthewood.co.uk/privacy-policy/
16. These conditions are governed by and construed in accordance with English law and subject to the exclusive jurisdiction of the English Courts.